



Annual Service



Ultimate peace of mind have your system checked from head to toe. We check all the roof and tighten fixings. We do a full electrical check and issue a new electrical certificate. This also includes a panel clean.

From £300.00 + VAT

Exceptions Solar Panel Cleaning

- Standard prices is for homes up to 4 bedrooms on window cleaning. Larger homes there will be an up lift of £4 per visit up to a maximum of 6 bedrooms. Anything larger will need quoting as a special.
- Quoted prices do not include conservatory cleans and these are extra at £5 per visit and include the roof but not the gutters or plastics
- Standard Prices do not include fascia's, soffits, gutters, conservatory, extensions or conservatory roofs.
- The service will be carried out once the 12 months of payments have been taken. If you wish to get your panels cleaned right away, you simply pay the equivalent annual amount and we book you in straight away and then in 12 months time the service the next clean etc would be carried out.

Terms and Conditions

- Payments taken monthly via GoCardless
- This is a rolling monthly contract, and your services will be renewed every 12 months from initial registration.
- You cannot use the following years allocation, before the 12-month period has ended.
- If the customer cancels their direct debit at any point within the fiscal 12-month period from when they started. They will be liable for the balance of the remaining year owing.
- If you wish to cancel your contract with us, you can at any time. However, we require 30 days written notice. During those 30 days, we will work out if any monies are owed, based on the remaining balance of the contract and services used thus far. This is based on a rolling 12-month period from when you started the contract.
- Any balances will need to be paid before the contract is formally ended.
- Customers failing to pay will be dealt with by a 3rd party debt collection agency.
- It is the customers responsibility to provide sufficient clear access
- We reserve the right to add or amend these terms and conditions at any time.

Solar PV | Voltage Optimisation | Solar Switch | Renewables Maintenance | Consultancy |
| Battery Storage | Electric Car Charging Stations

Tel: 08450 34 35 40 Email: info@carbonzerorenewables.co.uk
Registered Office: Caer Delyn Buildings, Glascoed Road, St Asaph, Denbighshire, LL17 0LG
Registered in England & Wales No: 08334425 VAT No: 152 417 529



After Care Price List

At Carbon Zero we take solar seriously. Solar is not a fit and forget technology. It does require some maintenance for safety and efficiency. We are now offering a pay monthly service for solar panel maintenance. Don't forget dirty panels could drop output by over 50%.

Domestic Solar Panel Cleaning (commercial site specific)

Bronze - £9.99 a month

- 1 off annual solar panel clean for homes up to 2 storey and maximum 16 panels

Silver - £14.99 a month

1 x CLEAN PER YEAR

- 1 No solar panel cleans for homes up to 2 storey and maximum 16 panels
- Annual Electrical Health Check from a solar electrician (internal only and no roof works)

Gold - £29.99 a month

1 x CLEAN PER YEAR

- 1 No solar panel cleans for homes up to 2 storey and maximum 16 panels
- Annual Electrical Health Check from a solar electrician
- Windows cleaned monthly - *SUBJECT TO CONFIRMATION - DON'T CLEAN WINDOWS FOR FIRST 12m*

Platinum - £39.99 a month

OR £29.99 WITHOUT WINDOWS

- 1 No solar panel cleans for homes up to 2 storey and maximum 16 panels
- Annual Electrical Health Check from a solar electrician
- Windows cleaned monthly - *CONFIRMATION AWAITED / DON'T CLEAN WINDOWS FOR FIRST 12m*
- 1 Off Annual Roof Check inc checking roof fixings and for leaks.

Weekly system Monitoring

4kW System - £5.00 a month

5kW System - £5.50 a month

6kW System - £6.00 a month

> WE CAN DO THIS OURSELVES.

Prices go up £1 per Kw per month

We check your system weekly to ensure its working and no errors being recorded. Peace of mind for the customer.

TKBTC Clerk

From: natasha@carbonzerorenewables.co.uk
Sent: 11 October 2023 11:22
To: TKBTC Clerk
Subject: RE: Solar Panels/Inverter

Hi Dylan,

I hope this email finds you well. 😊

The panels will be cleaned and maintained once per year.

The platinum package without window cleaning would be £29.99 per month.

Please let me know if you have any additional questions and I will be more than happy to assist!

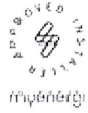
Kind Regards,

Natasha Hughes
Technical Co-Ordinator
Office: 01492 499005
Mobile: 07598318183



Part of the Carbon Zero Group of Companies & One of Wales's Fastest Growing Companies





Domestic, Commercial & Large-Scale Solar PV | EV Charging | Battery Storage | Infrared Heating | Service | Repair | Voltage Optimisation

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Registered Company Name: Carbon Zero Renewables Limited | Company No: 8334425 | VAT Registered No: 152 417 529

From: ben@carbonzerorenewables.co.uk <ben@carbonzerorenewables.co.uk>
Sent: Wednesday, October 11, 2023 11:09 AM
To: natasha@carbonzerorenewables.co.uk
Subject: FW: Solar Panels/Inverter

Hey Tash,

Please can you get back to Dylan on the questions they asked on the maintenance? 😊

Cofion/ Kind Regards,

Ben McNamara

Project Co-ordinator
Tel: 01492 499003